

Register for Online Banking

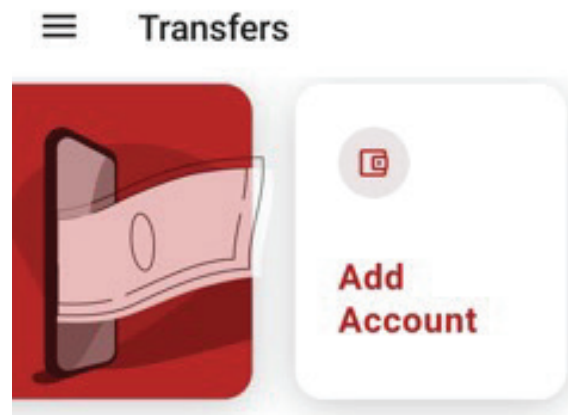
1. Download Heartland Credit Union’s mobile app or go to www.heartlandcu.org/login and click “Register.” Follow the instructions to complete your registration.

COMING SOON!
Keep an eye out for
our rebranded app!



Link an External Account Using Mobile Banking

1. Login to your Heartland account and navigate to the Transfer menu.
2. Swipe left and select “Add Account.”



3. Choose “External Account.”

External account



Add an account manually



Enter your account number and routing number. Verification can take up to 3 days.

4. Enter your external account information. Micro deposits will be made to your external account within two to three (2-3) days. Retrieve the dollar amounts from your external account. These amounts will be used to verify the external account and complete the linking process.

The screenshot shows a confirmation interface for linking an external account. At the top, there is a tab labeled 'External' with a house icon, followed by a 'PENDING' status indicator. To the right, there is a prominent yellow 'Confirm' button, a pencil icon for editing, and a trash can icon for deletion. Below this, there are two input fields: 'First Deposit *' and 'Second Deposit *', both containing the value '0.00'.

Once the verification step is completed, the external account will be available to use as a payment account. **Please note:** transfers may take up to three (3) business days to complete. An estimated date will be provided prior to authorizing the transfer.

Link an External Account Using Desktop Banking

1. Login to your Heartland account and navigate to the Transfer menu.
2. In the transfer menu, select the “To Account” dropdown box. Scroll to the bottom and find “Add an Account.”

The screenshot displays the 'Transfers' section of a desktop banking interface. The top navigation bar includes 'Dashboard', 'Accounts', 'Pay & Transfer' (highlighted), 'Alerts', 'Financial Planning', 'Apply', and 'Tools'. Below the navigation, the 'Transfers' title is followed by sub-tabs: 'Make a Transfer' (selected), 'Scheduled', 'Activity', and 'More Actions'. The 'Accounts' section shows a 'From Account' dropdown set to 'Joint Check...' and a 'To Account' dropdown menu. The 'To Account' menu is open, showing options: 'HELOC', 'New Vehicle Loan', and 'Mastercard A P+6'. At the bottom of this menu, a '+ Add An Account' option is circled in blue. Below the 'To Account' menu, there are input fields for 'How Much' (Amount *), 'When' (Frequency One Time), and 'Memo' (Description (Optional)).

3. Select “External Account.”

External account



Add an account manually



Enter your account number and routing number. Verification can take up to 3 days.

4. Enter your external account information. Micro deposits will be made to your external account within two to three (2-3) days. Retrieve the dollar amounts from your external account. These amounts will be used to verify the external account and complete the linking process.



External

PENDING

Confirm



First Deposit *	<input type="text" value="0.00"/>
Second Deposit *	<input type="text" value="0.00"/>

Once the verification step is completed, the external account will be available to use as a payment account. **Please note:** transfers may take up to three (3) business days to complete. An estimated date will be provided prior to authorizing the transfer.